



RESPONSE TO PRE-BID QUERIS
Tender Ref. No: NABFINS/003/2026-27
For the supply of Laptops & Printers
Date: 10/07/2026

Sl. No.	Page No.	Point No.	Heading/subheading	Queries	Response
1	4	9, C	Declaration letter from OEM for genuine Operating System for the quoted products.	As this will be preinstalled OS the Asset /Service Tag on the OEM portal will display the OS and OEM will not issue the Declaration letter.	The vendor shall submit the confirmation on their letter head mentioning that the laptops supplied are with original Windows 11 Pro Operating System preloaded from factory. The Declaration Letter from OEM may not be insisted upon.
2	5	10	The price quoted shall be valid for a period of 180 days from the last date of opening of financial bid.	No OEM can provide 180 days validity as there is drastic fluctuations in RAM, SSD and CPU prices due to market/global uncertainties. Max as a specific request, OEM can provide 15 days validity.	The price validity is modified to 15 days from the date of opening of financial bid. Please refer the corrigendum.
3	10	3 - e	The rates quoted by the bidder shall be valid for 180 days from the last date of opening financial bid and the Purchase Order issued during the period will be supplied at the same rate.		
4	11	5	The bidder, whose bid is accepted, will be notified for the award of contract by the purchaser prior to expiry of the quotation validity period. The terms of the accepted order shall be incorporated in the purchase order.	We need to understand what is the timeline they will take for closing this Order as our price validity will be for 2 weeks /15 days only.	The order shall be placed within 05 days from the date of opening of financial bid.
5	11	6	All the goods ordered shall be delivered with proper packing within 04 (four) weeks from the date of issue of Purchase Order.	Once we decide with which OEM we work with Dell/ Acer we will be able to confirm the same. Currently every OEM will provide different delivery schedules depending on the availability of the CPU/RAM / HDD.	The delivery schedule is revised- The selected vendor needs to deliver the goods within 06 weeks from the date of issue of the Purchase Order.
6	11	7	TERMS OF PAYMENT Point 1	What will be the payment Terms post completion of delivery?	The payment shall be released within 30 days from submission of invoice and installation report.
7	11	7	TERMS OF PAYMENT Point 2 After the submission of installation report.	Please provide clarification on this. This is pre-installed Laptop and it will automatically install the OS post power On.	The selected vendor needs to deliver the items at NABFINS Head Office, Bangalore and unpack the equipment, generate the installation report from the devices, re-pack the same and submit the report to NABFINS. The payment shall be released by NABFINS within 30 days of completion of above and submission of invoice by the vendor.
8				Also provide clarity whether the Laptops / Printers are to be delivered at Single location or the deliveries are at Multiple locations.	The laptops and printers need to be delivered at NABFINS LIMITED Head Office Bangalore.
9	13	2	Specification for Laptops (Core 3): Memory: 16 GB DDR5 5200 MHz RAM	Request to amend 16GB (2x8GB) DDR4 3200 Mhz RAM	Please be guided by RFP
10			Design & Body Type: Full Metallic body	Upper Cover Plastic	Please be guided by RFP
11	11	6	All the goods ordered shall be delivered with proper packing within 04 (four) weeks from the date of issue of Purchase Order.	Due to the shortage of IT hardware and ongoing supply constraints under the SME category, we kindly request the bank to grant us an extended delivery period of 8 to 10 weeks.	The delivery schedule is revised- The selected vendor needs to deliver the goods within 06 weeks from the date of issue of the Purchase Order.
12	8	c	BIDDER ELIGIBILITY: c) The bidder should have supplied at least 500 nos. of desktops and/or laptops during the current financial year or in the last financial year. (Bidder needs to submit the evidence in support)	We request you to kindly include Printers in the eligibility criteria as the current clause does not consider printer supply experience. The revised clause may read: "The bidder should have supplied at least 500 Nos. of desktops and/or laptops and/or printers during the current financial year or the last financial year."	This bidder eligibility clause is modified as below: The bidder should have supplied at least 500 nos. of desktops/laptops/printers during the current financial year or in the last financial year. (Bidder needs to submit the evidence in support of the same).

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13			Specification for Printer (MFP)		
14	14	4	Print Resolution: 1,200 × 1,200 dpi	Standard: 600 × 600 dpi; Maximum Resolution: 2400 × 600 dpi (driver enhanced)	Please be guided by RFP
15		5	Print Support: A4, A5, A5 (LEF), B5 (JIS), Oficio, Envelopes (DL, C5); 76 × 127 mm to 216 × 356 mm	A4, A5, Legal, Letter, Foolscap, Indian Legal and Custom Size (76 × 127 mm to 216 × 356 mm)	Please be guided by RFP
16		6	Print Speed (A4): 30 pages per minute or above	29 ppm or above	Please be guided by RFP
17			Additional specification to add in printer specification	Required input paper tray capacity:- Min.150 sheets Required output paper tray capacity:- Min.100 sheets Required Duty Cycle:- 20,000 prints or higher	Please be guided by RFP
18	13	1	Specification for Laptops (Core 3): 1. CPU Intel Core 3 100U (14th Gen, up to 4.7 GHz Max Turbo Frequency, 10 MB cache, 6 cores, 8 threads)	<p>Justification:</p> <p>The specified processor, Intel® Core™ 3 Processor 100U, belongs to the Raptor Lake architecture, which is classified by Intel as a 13th Generation processor. Therefore, referring to this processor as a 14th Generation CPU may lead to ambiguity during technical evaluation.</p> <p>We request the authority to kindly verify the processor generation directly from the official Intel website and consider correcting the specification accordingly to ensure fair and transparent participation.</p>	Please be guided by RFP
19	13	14	Design & Body Type: Full Metallic body	<p>Request:</p> <p>We kindly request the authority to permit laptops featuring a Polycarbonate + ABS chassis with metallic hinges as an alternative to a fully metallic body.</p> <p>Justification:</p> <p>Polycarbonate + ABS chassis reinforced with metallic hinges provides excellent structural strength, durability, and reliability comparable to fully metallic designs. Such construction offers enhanced resistance to dents, scratches, and cosmetic wear often experienced with metal enclosures during prolonged usage. The offered laptop chassis is MIL-STD-810H certified, demonstrating compliance with internationally recognized durability and reliability standards. Allowing this configuration will encourage broader OEM participation, promote healthy competition, and enable more cost-effective pricing without compromising quality or performance.</p>	Please be guided by RFP

