

Response to pre-bid queries

FOR SUPPLY, INSTALLATION AND COMMISSIONING OF DESKTOP COMPUTERS, LAPTOPS AND PRINTERS. Tender Ref. No: NABFINS/002/2025-26

Sl. No.	Page No. & Clause Reference in RFP	RFP - Clause	Bidder Query	Nabfins Comments
1	Page no. 13, Sl. No. 1	Specification for Laptops (Core I5) - CPU 13th Gen Intel® Core™ i5-1345U, Intel® SIPP®(12 MB cache, 10 cores, 12 threads, up to 4.7 GHz Turbo)	13th Gen Intel® Core™ i5-1335U, or Higher Intel 12 MB cache, 10 cores, 12 threads, up to 4.6 GHz Turbo Intel SIPP request the department to remove this clause. (SIPP (Stable IT Platform Program) is primarily intended for enterprise IT environments requiring long-term platform stability and uniformity. Since our banking customer does not mandate SIPP compliance for their deployments, we request that this requirement be removed from the specifications. This application will be come with additional cost	Please refer to the extant provisions of the RFP.
2	Page no. 13, Sl. No. 2	Specification for Laptops (Core I5) - Storage - Class 35	Class 35 typically refers to a storage device classification used in system diagnostics or BIOS/UEFI, especially in Dell systems. Request to remove this clause as its preferred to Specific OEM.	Please refer to the corrigendum for the updated clause.
3	Page no. 13, Sl. No. 3	Specification for Laptops (Core I5) - Operating System - Windows 11 Pro preloaded (No Volume based license allowed)	Factory Preloaded	Please refer to the corrigendum for the updated clause.
4	Page no. 13, Sl. No. 4	Specification for Laptops (Core I5) - Warranty - 3 Years Comprehensive Onsite warranty from the OEM for laptop & 1-year Comprehensive On-site warranty for battery & Charger. (Note: not by vendor	3 Years Comprehensive On-site warranty from the OEM for laptop, Battery and charger. these products are back-to-back models and the cost for this warranty will be minimal. This comprehensive coverage ensures that any issues can be addressed promptly onsite, providing us with minimizing downtime.	Please refer to the corrigendum for the updated clause.



5	Page no. 14, Sl. No. 8	Specification for Laptops (Core i7) - Operating System - Windows 11 Pro preloaded (No Volume based license allowed)	Factory Preloaded	Please refer to the corrigendum for the updated clause.
6	Page no. 14, Sl. No. 12	Specification for Laptops (Core i7) - Warranty - 3 Years Comprehensive Onsite warranty from the OEM for laptop & 1-year Comprehensive On-site warranty for battery & Charger. (Note: not by vendor)	3 Years Comprehensive On-site warranty from the OEM for laptop, Battery and charger. these products are back-to-back models and the cost for this warranty will be minimal. This comprehensive coverage ensures that any issues can be addressed promptly onsite, providing us with minimizing downtime	Please refer to the corrigendum for the updated clause.
7	Page no. 15, Sl. No. 1	Specification for Desktop (Core i5) PC - CPU - Intel® Core™ i5-13400 (2.5GHz P-Core base frequency or above)	Request to amend as Intel core i5 13500 processor with Vpro technology for latest Processor. which help significantly in multitasking and productivity workloads	Please refer to the extant provisions of the RFP.
8	Page no. 15, Sl. No. 7	Specification for Desktop (Core i5) PC - Ports - 6 USB (at least 2 on the front side and at least 2 USB 3.0)	8 USB Ports, at least 4 in front - 3 ports with USB 3.2 Gen 2 Type-A 10 Gbps signaling rate and 1 USB 3.2 Gen 2 Type-C 10 Gbps signaling rate. Rare - 4 and at least 3 should be USB 3.2 Gen 1 Type-A 5 Gbps signaling rate	Please refer to the extant provisions of the RFP.
9	Page no. 15, Sl. No. 9	Specification for Desktop (Core i5) PC - Operating System - Windows 11 Pro preloaded (No Volume based license allowed)	Factory Preloaded	Please refer to the corrigendum for the updated clause.
10	Page no. 16, Sl. No. 1	Specification for Desktop (Core i7) PC - CPU - Intel® Core™ i7-14700 (3.4GHz P-Core base frequency or above)	Intel core i7- 14700 with Vpro Technologies. Request to include the Vpro technologies.	Please refer to the extant provisions of the RFP.



11	Page no. 16, Sl. No. 9	Specification for Desktop (Core i7) PC - Operating System - Windows 11 Pro Preloaded (No Volume based license allowed)	Factory Preloaded	Please refer to the corrigendum for the updated clause.
12	Page no. 16, Sl. No. 7	Specification for Desktop (Core i7) PC - Ports - 6 USB (at least 2 on the front side and at least 2 USB 3.0)	8 USB Ports, at least 4 in front - 3 ports with USB 3.2 Gen 2 Type-A 10 Gbps signaling rate and 1 USB 3.2 Gen 2 Type-C 10 Gbps signaling rate. Rare - 4 and at least 3 should be USB 3.2 Gen 1 Type-A 5 Gbps signaling rate	Please refer to the extant provisions of the RFP.
13	Page no. 17, Sl. No. 6	Specification for Printer (MFP) - Print Speed (A4) - 25 pages per minute or above	Up to 29 ppm or above	Please refer to the extant provisions of the RFP.
14	Page no. 17, Sl. No. 8	Specification for Printer (MFP) - Print Memory - 256 MB	64 MB & Above	Please refer to the extant provisions of the RFP.
15	Generic	Request for additional clause	OEM Should be amongst the Top 3 Vendors for Commercial PC Business as per the IDC report worldwide 2024 for three consecutive quarters, A copy of the IDC report needs to be upload in technical bid.	Please refer to the extant provisions of the RFP.
16	Generic	Request for additional clause	OEM Minimum Average Annual turnover of 150 Cores in the last two years with audited balance sheet to be uploaded	Please refer to the extant provisions of the RFP.
17	Page No. 8	Request for additional clause in Bidder Eligibility - The bidder should be a direct channel partner of the OEM and should be the one-point contact for the entire project. MAF from respective OEM needs to be provided as part of the bid documents.	Ink Signed MAF to be submit	Please refer to the extant provisions of the RFP.



18	Page No. 8	Request for additional clause in Bidder Eligibility - The bidder should have supplied at least 500 nos. of desktops and/or laptops during the current financial year or in the last financial year. (Bidder needs to submit the evidence in support)	Bidder should have Executed the minimum 4 Cr Single order from any Govt/ PSU/ QC govt from last one year.	Please refer to the extant provisions of the RFP.
19	NA	Request for additional clause	Service escalation matrix to provide in the time of Submitting the quote	Please refer to the corrigendum for the updated clause.
20	Page No. 11 & 17	6. Delivery: All the goods ordered shall be delivered with proper packing within 08 (eight) weeks from the date of issue of Purchase Order. Note: 04th Point - Delivery Details: 8 Weeks in Page No 11 but Page no 17 Mention 6 Weeks/	Please make it as 8 Weeks	Please refer to the corrigendum for the updated clause.
21		Payment Terms	After Delivery how much payment will be release % (In percentage) & After installation how much payment release % (In percentage) - Pls confirm the payment in %	Please refer to extant provisions of the RFP on Terms of Payment (Pg. No. 11). It is hereby clarified that there is no provision for part payment. Payment will be released against invoice raised after delivery, installation and commissioning of all the equipment as per the purchase order.
22	Page No. 13	Specification for Laptops (Core i5) Sl. No. 1	Transition from 13th Gen Core i5-1345U to Core 5 120U or higher	Please refer to the extant provisions of the RFP, read with the corrigendum.
23	Page No. 13	Laptop / Memory Type: 8 GB: 1 x 8 GB, DDR4, 3200 MT/s	Transition from DDR4 to DDR5 Memory	Please refer to the extant provisions of the RFP.
24	Page No. 13	Laptop / Memory Type: 8 GB: 1 x 8 GB, DDR4, 3200 MT/s	Minimum Memory of 16GB required	Please refer to the corrigendum for the updated clause.



25	Page No. 14	Laptop / Processer	For Higher Spec requirements, Transition from 13th Gen,Raptor Lake to Core 7 250U or higher For Higher Spec requirements, Transition from 13th Gen Raptor Lake to Core 7 250U or higher	Please refer to the extant provisions of the RFP, read with corrigendum.
26	Page No. 15	Intel® Core™ i5-13400 (2.5GHz P-Core base frequency or above	Transition from 13th Gen to 14th Gen DT Procs.	Please refer to the extant provisions of the RFP, read with corrigendum.
27	Page No. 15	8 GB (DDR4) 3200 MHz	Transition from DDR4 to DDR5 Memory	Please refer to the extant provisions of the RFP.
28	Page No. 15	8 GB (DDR4) 3200 MHz	Minimum Memory of 16GB required	Please refer to the corrigendum for the updated clause.
29	Page No. 13 & 14	Laptops	Transition from 13th Gen Raptor Lake to 2nd Gen Core Raptor Lake - Refresh Processors	Please refer to the extant provisions of the RFP.
30	Page No. 13 & 14	Laptops	Transition from DDR4 to DDR5 Memory	Please refer to the extant provisions of the RFP.
31	Page No. 13 & 14	Laptops	Minimum Memory of 16GB required	Please refer to the corrigendum for the updated clause.
32	Page No. 13 & 14	Laptops	For Higher Spec requirements, Transition from 13th Gen Raptor Lake to Arrow Lake - 2nd Gen Core Ultra 5/ 7 Procs	Please refer to the extant provisions of the RFP.
33	Page No. 15 & 16	Desktops	Transition from 13th Gen to 14th Gen DT Procs.	Please refer to the extant provisions of the RFP.
34	Page No. 15 & 16	Desktops	Transition from DDR4 to DDR5 Memory	Please refer to the extant provisions of the RFP.
35	Page No. 15 & 16	Desktops	Minimum Memory of 16GB required	Please refer to the corrigendum for the updated clause.

