Response to pre-bid queries - Tender Ref: NABFINS/017/2024-25

FOR THE SUPPLY, INSTALLATION, CONFIGURATION AND COMMISSIONING OF NETWORK SWITCHES, ROUTERS & Wi-Fi ACCESSPOINTS ON BUY-BACK BASIS OF OLD NETWORK SWITCHES

Sl. No.	Queries	Response
1	There are 6 Access switches asked with 2 SFP+ transceivers per switch (12 SFPs in total) , but in 2 x Core switches only 8 SFPs are asked . How will the remaining two Access switches will be connected to the Core switch?	The bidder need to factor 6 nos. of access swith with 12 SFP + transceiver module, 2 nos. of core switch with 14 nos. of SFP + transceiver modules
2	For the device support we have asked for the hardware replacement SLA (8x5, or 24x 7) required to be factored, for which response has been given on the online technical support that needs to be factored. Technical support is different from Hardware Replacement SLA. Kindly clarify this.	The bidder need to consider 3 years support (8X5) and 3 years hardware replacement warranty.
3	For onsite warranty support kindly specify whether direct OEM Onsite support is required or Partner Onsite support is required, since commercials will be different for this.	24X7Online support from OEM.
4	High performance up to 1760 Gbps switching capacity, up to 1310 MPPS of throughput and up to 400 Gbps stacking bandwidth for Core Switch– This performance throughput asked is generally for 48 port switches, however NABFINS is asking for a 24 port Core switch. Kindly recheck?	The requirement is for 24 port switch with 880 Gbps system switching capacity, 654 MPPS of system throughput and up to 200 Gbps stacking bandwidth
5	Built-in high speed 1/10/25/40/50/100GbE for core switch – Kindly recheck the 100G requirement in a 10G port switch. A maximum of 40G ports is only required for a 24 port 10G switch. 100GbE is generally not available for a 10G port switch.	For core switch bidders shall consider 40GbE