

Sl. No	Reference	RFP Page No.	RFP Clause	Query	Reply
1	Section 2 - Key Information	8	"Selection of vendor for Data Migration TESTING of Core Micro-Finance solution, Finance & Accounting Solution and Human Resource Management System on Cloud"	Please confirm that all these three are on cloud? : Core Micro-Finance solution, Finance & Accounting Solution and Human Resource Management System	Yes, all three existing solutions are hosted on cloud and the new procured/to-be procured solutions would also be hosted on cloud
2	Section 4.2 - Project Objective	11	"NABFINS invites bids from Bidders for data migration TESTING of the Core Micro-Finance solution, Finance & Accounting Solution and Human Resource Management System along with identified applications for the branches / offices of NABFINS across India."	Please name the "identified applications" apart from the Core Micro-Finance solution, Finance & Accounting Solution and Human Resource Management System. This will help us scope better.	The three applications Core MFI, F&A and HRMS are part of the scope
3	Section 5 - Eligibility cum Technical Criteria Point - 6	12	The bidder must be specialized in Data migration testing services for at least 5 years in India as on the date of bid submission. Copy of 'Contract/Purchase order' (older than 5 years) with confirmation/credential from client	Requirement for Experience proof(s) like Contract or POs to be reduced "older than 2 years" because many organizations termed data migration testing/audit services only very recently.	Please be guided by the RFP
4	Section 5 - Eligibility cum Technical Criteria Point - 6	12	The bidder must be specialized in Data migration testing services for at least 5 years in India as on the date of bid submission. Copy of 'Contract/Purchase order' (older than 5 years) with confirmation/credential from client	Request NABFINS to accept any one of the documents listed below as proof because the people with whom the project would have been done, would have moved out which will make it difficult to get more than one type of document. -Contract -PO -Email conformation -Experience certificate -Completion Certificate	Please refer the addendum

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5	Section 5 - Eligibility cum Technical Criteria Point - 7	12	The Bidder should have carried out Data migration testing services in at least 2 BFSI in India of which one 1 engagements should be of LOS/LMS/LCS/Digital Lending. Copy of 'Contract/Purchase order' with confirmation/credential from client on having executed the PO to satisfaction.	Request NABFINS to accept any one of the documents listed below as proof because the people with whom the project would have been done, would have moved out which will make it difficult to get more than one type of document. -Contract -PO -Email conformation -Experience certificate -Completion Certificate	Please refer the addendum
6	Section 6.1 - Scope Summary	14	Bidder to note that all the said testing activities have to be performed from NABFINS office and no remote access of any solution, and/or data, and/or infrastructure shall be provided by NABFINS. Necessary provisions shall be taken by bidder.	Please define all the NABFINS addresses where work will be expected to be performed?	The work will be majorly performed from the Head Office of NABFINS(NABFINS Limited, 3072, 14th Cross, Krishna Rajendra Rd, Siddanna Layout, Banashankari Stage II, Bengaluru, Karnataka 560070) However, in case the work requires the bidder to travel to the required DC/DR sites of respective applications hosted, same is to be done by the bidder at no additional cost  The address of the existing DC and DR sites is a) Core-MFI - NxtGen DataCenter, Bengaluru & Mumbai b) F&A - NxtGen DataCenters, Bengaluru & Mumbai c) HRMS - NABARD SDDC at Mumbai & Faridabad  Address of the new DC and DR sites is a) Core-MFI - AWS site in Mumbai & Hyderabad b) F&A - Process of finalising the vendor is ongoing and will be shared with the successful bidder c) HRMS - Process of finalising the vendor is ongoing and will be shared with the successful bidder
7	Section 6.1 - Scope Summary	15	Existing Solution: Trust Fintech LTD Current database: Microsoft SQL server 2016 Size of database in GB: Structured data size: 800 GB and Unstructured data size: NA Documents/Images are stored in 5 TB.	Is the current data in on-prem servers? Please clarify where the current data stored.	The address of the existing DC and DR sites is a) Core-MFI - NxtGen DataCenter, Bengaluru & Mumbai b) F&A - NxtGen DataCenters, Bengaluru & Mumbai c) HRMS - NABARD SDDC at Mumbai & Faridabad
8	Section 6.1 - Scope Summary	15	Existing Solution: Trust Fintech LTD Current database: Microsoft SQL server 2016 Size of database in GB: Structured data size: 800 GB and Unstructured data size: NA Documents/Images are stored in 5 TB.	For each application, 1) MFI Solution, 2) F&A Solution and 3) HRMS, please provide the approximate number of tables/templates and data fields that will get migrated.	Details will be shared with the successful bidder

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9	Section 6.1 - Scope Summary	15	Existing Solution: Trust Fintech LTD Current database: Microsoft SQL server 2016 Size of database in GB: Structured data size: 800 GB and Unstructured data size: NA Documents/Images are stored in 5 TB.	For each application, 1) MFI Solution, 2) F&A Solution and 3) HRMS, please provide the approximate number of critical data fields or elements that need to be audited.	Details will be shared with the successful bidder
10	General	15	General	Please share the cloud provider name(s).	Current Core MFI Solution data - NxtGen DataCenter, Bengaluru and Mumbai After migration - AWS  Current F&A solution data - NxtGen DataCenter, Bengaluru and Mumbai After migration - Will be shared with the successful bidder once the solution is procured  Current HRMS - NABARD SDDC at Mumbai & Faridabad After migration - Will be shared with the successful bidder once the solution is procured
11	Section 6.2 - Detailed Scope of work Point - f Subpoint - ii	16	"ii. The bidder is expected to go through the Migration Plan of the NABFINS to gain an understanding of the different modules, Migration process and Target system. It is for the bidder to suggest the most effective approach which will cover various data sets with best efficiency."	Please share the Migration Plan.	Details will be shared with the successful bidder
12	Section 6.1 - Scope Summary	15	General	Please confirm if we will get access to the MSSQL source application data access and Oracle target application from Oracle database to conduct technical audit.	With respect to Core MFI, NABFINS shall provide access to the non-production environment of the target application and on need basis will arrange any other access that may be necessary for successful execution of the project
13	Section 6.4 - Solution Details	21	HRMS Existing System - NABFINS' In house solution	For the HRMS what is the size of the database in GB?  1) Current database brand and version: Microsoft SQL server 2016 2) Size of database in GBs. Please split as follows: ----- Structured data size ----- Unstructured data size ----- Documents/Images	For the HRMS what is the size of the database in GB?  1) Current database brand and version: Microsoft SQL server 2016 2) Size of database in GB: ----- Structured data size: 80 GB ----- Unstructured data size: NA ----- Documents/Images: 2 TB
14	Section 6.5 - Project Timelines Point - 3.1	22	Pre-Migration activity 3.1 Comprehensive Assessment and Mapping report along with the approach and migration testing strategy	Please share the overall migration plan and timelines that are planned for migration	Migration plan will be shared with the successful bidder. For project timelines please refer Section 6.5 Project Timelines on page 21

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15	Section 6.5 - Project Timelines Point -4	22	Data Migration Testing Data migration testing should be initiated within 7 days of notification of the same by NABFINS.  Round 1 – T1 Within 30 days of data migration activity completion  Round 2 – T2 Within 30 days of UAT signoff Final Migration Testing Within 30 days of solution Go-live	For all three application, 1) MFI Solution, 2) F&A Solution and 3) HRMS, will the data migrations happen in parallel.	Currently NABFINS is in the process for Data migration and audit of the Core MFI Solution. NABFINS is in the process of procuring the F&A Solution and HRMS. The Data Migration testing for the F&A solution and HRMS will be conducted only once NABFINS chooses to avail these services. Dates for initiation of the activity for F&A and HRMS will be shared with the successful bidder later.
16	Section 6.5 - Project Timelines Point -4	22	Data Migration Testing Data migration testing should be initiated within 7 days of notification of the same by NABFINS.  Round 1 – T1 Within 30 days of data migration activity completion  Round 2 – T2 Within 30 days of UAT signoff Final Migration Testing Within 30 days of solution Go-live	How many total number of mocks are planned for this data migration?	The successful bidder is required to conduct the testing till the successful closure of the data migration activity as defined in the RFP
17	Section 6.5 - Project Timelines Point - 3.2	22	3.2 Data Migration testing test cases (Submission and approval) T0+30 days	Do you only need to data in the tables to be tested or do you also need Front End Testing using the migrated data?	Please be guided by the RFP. Successful bidder has to ensure and give the report in compliance confirming that the entire data has been successfully migrated to the respective tables and fields. Both level of validation are required.
18	Section 6.5 - Project Timelines Point -4	22	Data migration testing should be initiated within 7 days of notification of the same by NABFINS.  Round 1 – T1 Within 30 days of data migration activity completion  Round 2 – T2 Within 30 days of UAT signoff  Final Migration Testing Within 30 days of solution Go-live	After Go-Live the data structure will change so an apple to apple validation will not be possible. Considering this what is the expectation of doing a Final Migration Testing Within 30 days of solution Go-live?	Please be guided by the RFP

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19	Section 7 - Payment Terms Point - 3	23	Post Migration Testing Report – Round 2 covering all aspects of scope of successful migration to this RFP along-with bidder's recommendation and compliances	In case there are issues identified with the data migration that are taking a long time resolve then the project will extend including the costs for the data migration testing vendor. In this case how will NABFINS protect the data migration testing vendor?	The successful bidder is required to adhere to the delivery milestones within stipulated timelines, ensure full compliance with the Scope of Work and is responsible for escalating/liasioning with NABFINS as well as the NABFINS' vendors in case of unsubstantiated delay in issue resolution.
20	Section 6.1 - Scope Summary	14	Tools, Services and Infrastructure required for automating the entire end to end testing process is to be factored by bidder and the details of the same is to be provided by bidder as a part of the technical proposal.	As this is a temporary requirement, will the bidder be provided with physical infrastructure?	It is the responsibility of the successful bidder to factor in the required solution, tools, services, infrastructure for successful execution of the project
21	Section 6.1 - Scope Summary Subsection - Pre-Migration Point - a	14	Identify critical data assets, systems, and applications that are part of the migration scope and document the same for further review by NABFINS.	Do data assets refer to only structured data or unstructured data is also part of migration	All structured data will be part of the migration testing scope. However, in case some unstructured data has an impact on the structured data, then the migration testing of the same has to be done.
22	Section 6.1 - Scope Summary	15	Solution Detail Core	What are the specific data types and formats included in the structured data set?	Details will be shared with the successful bidder
23	Section 6.1 - Scope Summary	15	Solution Detail Core	Can you provide a detailed schema of the existing databases?	Details will be shared with the successful bidder
24	Section 6.1 - Scope Summary	15	Solution Detail Core	Are there any data quality issues known in the current datasets that need to be addressed before migration?	Any data quality issues will be handled by the NABFINS solution provider
25	Section 6.1 - Scope Summary	15	Solution Detail Core	What are the compliance and regulatory requirements for data migration in the banking sector?	All regulatory, statutory and GoI guidelines have to be complied
26	Section 6.1 - Scope Summary	15	Solution Detail Core	How is sensitive data such as PII (Personally Identifiable Information) and PHI (Protected Health Information) currently handled, and what are the security requirements post-migration?	Data is a combination of PII and other work related data. Hence all security requirement mandates issued by the GoI have to be adhered to.
27	Section 6.1 - Scope Summary	15	Solution Detail Core	What is the current backup and disaster recovery strategy, and how will this be adapted for the cloud environment?	Query is not applicable to the Scope of the Work
28	Section 6.1 - Scope Summary	15	Solution Detail Core	Are there any dependencies or integrations with other systems that need to be maintained post-migration?	Yes
29	Section 6.1 - Scope Summary	15	Solution Detail Core	What is the expected downtime during the migration process, and what are the plans for minimizing the impact on business operations?	Query is not applicable to the Scope of the Work
30	Section 6.1 - Scope Summary	15	Solution Detail Core	How will data integrity and consistency be verified during and after the migration?	The successful bidder has to ensure that they can provide details to NABFINS which confirm the integrity and consistency of the migration
31	Section 6.1 - Scope Summary	15	Solution Detail Core	What is the strategy for migrating the 5 TB of documents and images, and how will they be accessed and managed in the cloud?	Migration activity will be taken care by the respective solution provider (Core-MFI, F&A, HRMS)
32	Section 6.1 - Scope Summary	15	Solution Detail Core	Are there any specific performance benchmarks that the new system should meet or exceed?	Migration activity will be taken care by the respective solution provider (Core-MFI, F&A, HRMS)
33	Section 6.1 - Scope Summary	15	Solution Detail Core	What are the rollback plans in case the migration encounters critical issues?	Migration activity will be taken care by the respective solution provider (Core-MFI, F&A, HRMS)

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34	Section 6.1 - Scope Summary	15	Solution Detail Core	How clean is the data? Is a data cleanup wise, and if so, who is responsible, when will it be done, and in what system?	Migration activity will be taken care by the respective solution provider (Core-MFI, F&A, HRMS)
35	Section 6.1 - Scope Summary	15	Solution Detail Core	What middleware or ETL tool will you use for your migration?	For migration process the Solution providers will arrange for the tools as per their solution design & requirement. For testing purposes, the automation solution has to be taken care by the successful bidder.
36	Section 6.1 - Scope Summary	15	Solution Detail Core	What environment will be used for quality assurance (QA), User acceptance testing (UAT), and migration to production? If the target org is currently being built out, when will the various objects be available so that you can load data to them?	Non production environment will be used as and when the environment is available for testing. The same will be communicated by NABFINS to the successful bidder
37	Section 6.2 - Detailed Scope of work	16	Detailed Scope of work	How will the success of the migration be measured, and what are the key performance indicators (KPIs)?	Please be guided by the RFP. Scope of Work, Timelines, SLA and other Terms have to be adhered to and the details about the specific migration KPIs will be shared with the successful bidder
38	Section 6.2 - Detailed Scope of work	16	Detailed Scope of work	What training and support will be provided to the staff to adapt to the new cloud environment?	Please be guided by the RFP
39	Section 6.1 Scope Summary	15		Out of three Solutions two solutions ie) Core- MFI, F&A and HRMS Target solution was yet to be procured by NABFIN. What is the anticipated timeline for F&A and HRMS implementation? Do we need to perform the data migration testing for all the solution separately ? Or the project will commence post finalisation of all the vendors (including F&A and HRMS)	Data migration testing of all the solutions will have to be done by the successful bidder. Core MFI migration is in progress. Hence bidder has to initiate the scope of work by performing the data migration testing of Core MFI solution. However, as and when the migration for F&A and HRMS is done by the respective solution provider, the data migration testing has to be initiated by the successful bidder once notified to them by NABFINS
40	Section 6.1 Scope Summary Solution Details	15		The Database size of Core MFI solution and F&A solution is same as 800 GB . Do we need to consider as 800 GB each or as a consolidation of all the system?	Database size of the following- a) Core-MFI & F&A ----- Structured data size: 800 GB ----- Unstructured data size: NA ----- Documents/Images: 5TB b) HRMS ----- Structured data size: 80 GB ----- Unstructured data size: NA ----- Documents/Images: 2 TB
41	Section 6.5 Project Timelines Point - 3.1	21	General	The T0 timeline stipulated is for a SINGLE SOLUTION as per foot note to the table. Does it mean that the timelines for delivery will be double or triple based on how the solutions are released for testing (sequentially / simultaneously) ?	The timelines mentioned in Section 6.5 will be applicable for the respective solution undergoing the migration testing

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42	Section 9.14 - Submission to NABFINS	42 & 43	Paper copies of RFP response as mentioned above along with the Earnest Money Deposit & one electronic copy	In Page42: It mentions that soft copy of earnest money deposit and all other RFP related responses to be provided in a pen drive enclosed within an envelope. The envelope needs to be dropped in the prescribed address. In Page 43: It mentions that Paper copies of RFP response as well as pen-drive need to be submitted. The points are contradicting in couple of aspects and hence requests for clarity.	Please be guided by the RFP
43	Section 5 - Eligibility cum Technical Criteria Point - 6	12	The bidder must be specialized in Data migration testing services for at least 5 years in India as on the date of bid submission.	We have done work for Outside India for a customer in the year 2023. Can we have relaxation for the Criteria?	Please refer the addendum
44	Section 6.1 - Scope Summary	15	Solution Details - HRMS: Existing Solution: NABFINS' In-house solution New Solution: To be procured by NABFINS	Current HRMS Solution , is it a webbased or a desktop application. What is the proposed HRMS Solution that NABFINS is looking for? Database of the current HRMS Solution. What is the current Data Volume	Current HRMS solution is a webbased proprietary application of NABFINS. NABFINS is in the process of procuring the solution, and once procured, the details will be shared with the successful bidder.
45	Section 6.2 - Detailed Scope of Work Point - h	16	Identify Critical Data Elements	Apart from data migration, is there a scope to do a functional migration testing to validate the business flows in the new system after migration	Functional/User Acceptance Testing will not be part of the scope
46	General	NA	NA	No. of Database tables in the current Solution	Details will be shared with the successful bidder
47	General	NA	NA	Direct Mapping between Source to Target and what are the business rules/transformation rules	Please be guided by the RFP
48	General	NA	NA	Is there any Report or Dashboard testing in scope?	Yes. The successful bidder to ensure the requisite data fields and the required scope is mapped and adhered
49	General	NA	NA	Can we have extension on Bid Submission last date?	Please refer the addendum
50	General	NA	NA	Can we have word copy of the RFP?	The document has been published on the website